

Faulty Return Form



Please fill out this portion, print, and return with your item (see guidelines below this form)

Name and Address

Where was the product purchased from?

Full details of problem/fault:

1. Return Procedure

- Fully completed faulty return forms will be processed within 14 working days. Please complete this form and return it to the address below
- The faulty return form should be completed with the information requested. Failure to do so will result in an extended processing time
- Damaged or faulty goods will be repaired or exchanged. We cannot give refunds

2. Posting and Insuring the Goods UK based orders:

- We recommend you obtain a certificate of posting / or use a recorded service, to ensure you are compensated should the goods be lost in transit
- We do not accept responsibility for items lost in the post

Please send your item and completed form to: Chalmor Customer Returns,
Chalmor Limited, Unit 4 Albert Road Industrial Estate, Luton, Bedfordshire LU1 3QF